Summary of the key issues in relation to reports given a "limited" or "Inadequate" assurance opinion.

Performance Management / Corporate Targets - Limited Assurance

The main points arising were:-

- No corporate system in place for monitoring and reporting the achievement of service plan targets if targets are not monitored it is not possible to establish how effective something is or if corrective action is necessary.
- Some Service Plans have not been produced the risk is that the service is not supporting the Council Plan and there is no thread between them.
- 5 targets were reviewed, 1 was calculated incorrectly and 1 did not have the supporting documentation to verify the accuracy of the figures reported. The risk is that Members may make decisions based on incorrect information.

The Assistant Director Policy and Communications will be attending to provide an update

<u>Procurement - Inadequate Assurance</u>

A full copy of the report has been provided to Members

A verbal update detailing the main points arising will be provided in the non- public information session of the meeting.

The Assistant Director Customers, Commissioning and Change and / or the Executive Director will be attending to provide an update